

Apply now for INTAKE

SERVICE

MANAGEMENT



FOR WHOM

Candidates who wish to obtain professional qualifications in the Service Management field and those who wish to engage in professions in the service management field.

A FEW SELECTED PROFESSIONS

Banking service, Insurance, Health Service, Communication, Tourism, Media Service, Customer Service, Education, Postal Service, Forces and Security Service, Marketing and Distribution, Public Administration and other Service Organizations.

ENTRY QUALIFICATIONS

Bachelor (Hons.) Degree with one year work experience in managerial or similar capacity.

OR

Bachelors Degree with two year work experience in managerial or similar capacity.

OR

Any other equivalent qualification acceptable to the IHRA with three year work experience in managerial or similar capacity

HOW TO APPLY

Application form should be submitted online. Please log into www.ihra.cmb.ac.lk to fill the online application or scan the QR.

Before submitting your application, please ensure that you have paid the application fee through the Student Portal using the following link:

https://studentportal.ihra.cmb.ac.lk/Application?IntakeId=52126

Master of Service Management - MSM

(SLQF LEVEL 09)

Application fee – 2,000/– Course Fee - 400,000/-

Master of Science in Service Management - M.Sc SM

(SLQF LEVEL 10)

Application fee – 2,000/– Course Fee - 450,000/-

Program Medium: සිංහල / English

Application closing date 31st of December 2026

Contact us for more info:

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smgt@ihra.cmb.ac.lk





www.ihra.cmb.ac.lk